

2017 BEST OF STAFFING

The Best of Staffing® 7-Question Survey: Talent

This is the survey that will be sent to your placed talent. On average, our staffing firm clients get a 32% response rate to the survey.



This Net Promoter® Score (NPS) question is the globally recognized survey question that determines a client's level of loyalty to your firm. This metric determines if your earn the Best of Staffing award.

After a decade of satisfaction research for professional service firms, Inavero has identified these 4 key drivers of talent satisfaction.

Your Logo Here

Satisfaction Survey

Based on your most recent experience, how likely would you be to recommend [brand] to a friend or colleague?

Not at all likely Extremely likely

0 1 2 3 4 5 6 7 8 9 10 Don't Know

Have issues you've had been resolved in a timely manner?

☐ Yes
☐ No
☐ N/A

Have all your calls and emails received a response from [brand] within 24 hours?

☐ Yes
☐ No
☐ N/A

Was your current or most recent position accurately described to you prior to starting?

☐ Yes
☐ No
☐ N/A

Were you treated well by the organization with which you were placed on your current or most recent assignment?

☐ Yes
☐ No
☐ N/A

What is the primary reason behind the rating you provided?

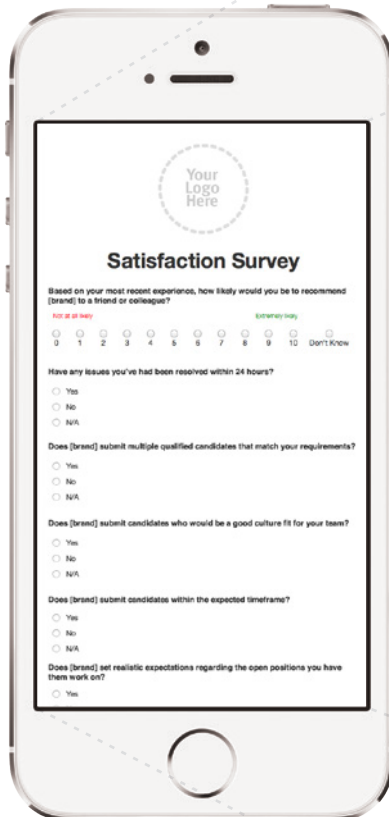
What, if anything could [brand] do differently to increase the value you receive working with them?

Submit Survey

2017 BEST OF STAFFING

The Best of Staffing® 8-Question Survey: Client

This is the survey that will be sent to your clients. On average, our staffing firm clients get a 32% response rate to the survey.



This Net Promoter® Score (NPS) question is the globally recognized survey question that determines a client's level of loyalty to your firm. This metric determines if you earn the Best of Staffing award.

After a decade of client satisfaction research for professional service firms, Inavero has identified these 5 key drivers of client satisfaction.

Your Logo Here

Satisfaction Survey

Based on your most recent experience, how likely would you be to recommend [brand] to a friend or colleague?

Not at all likely Extremely likely

0 1 2 3 4 5 6 7 8 9 10 Don't Know

Have any issues you've had been resolved within 24 hours?

☐ Yes
☐ No
☐ N/A

Does [brand] submit multiple qualified candidates that match your requirements?

☐ Yes
☐ No
☐ N/A

Does [brand] submit candidates who would be a good culture fit for your team?

☐ Yes
☐ No
☐ N/A

Does [brand] submit candidates within the expected timeframe?

☐ Yes
☐ No
☐ N/A

Does [brand] set realistic expectations regarding the open positions you have them work on?

☐ Yes
☐ No
☐ N/A

What is the primary reason behind the rating you provided?

What, if anything could [brand] do differently to increase the value you receive working with them?

Submit Survey