STAFFING SURVEY QUESTIONS

Client

1. Based on your most recent experience, how likely would you be to recommend [brand] to a friend or colleague? (NPS, 0-10 scale)

2. Have any issues you've had been resolved within 24 hours? (Yes, No, N/A)

3. Does [brand] submit multiple qualified candidates that match your requirements? (Yes, No, N/A)

4. Does [brand] submit candidates who would be a good culture fit for your team? (Yes, No, N/A)

5. Does [brand] submit candidates within the expected timeframe? (Yes, No, N/A)

6. Does [brand] set realistic expectations regarding the open positions you have them work on? (Yes, No, N/A)

7. What is the primary reason behind the ratings you provided? (Open-ended)

8. What, if anything, could [brand] do differently to increase the value you receive from them? (Open-ended)